

Additional Security on Segal Secure File Transfer

Starting on **April 15, 2022**, Segal is introducing an additional security feature to Segal Secure File Transfer, (SFT). Please set up your account at the first opportunity.

Sign into Segal SFT with two-step verification

Segal SFT now requires two-step verification to sign in. Segal employees use a mobile app called *Okta Verify*, available for both [Android](#) and [Apple](#) mobile devices. Segal SFT will work with other authenticator apps too, such as from [Microsoft](#) or [Google](#). If your organization has a preferred authenticator app, **Segal recommends that you use the authenticator app preferred by your organization.**

Please set up two-step verification by **April 15, 2022.**

Set up two-step verification the first time

The following instructions assume that you have signed onto Segal SFT previously. Segal recommends using an authenticator app for those who have a smartphone.

Install app on smartphone – Install and open an **authenticator app**
An email option is available for those without a smartphone.

Launch web browser on PC – Browse to **Segal SFT** at <https://sft.segalco.com>
or follow a link from a past email you received from Segal SFT

- 1. PC**
 - A prompt will appear to set up “**2 step verification**” next time you sign on
 - Select one of two methods
 - › Recommended option, “**Use an authentication app...**”
 - › Other option: “Receive a code by email”
 - Click **Continue**
 - A prompt appears with a **QR Code** and secret key.
- 2. Smartphone**
 - Open the **authenticator app** on the smartphone
 - Point the **camera** at the QR Code that appears on the PC screen
- 3. PC**
 - Click **Continue** on the PC screen after the mobile app gets the key
 - Enter the code that appears in the mobile app at the next prompt
 - Click **Continue**. The Segal-SFT Inbox will open once you are signed on

Please speak with your contacts at Segal if you have questions or issues with Segal SFT.